



LDI Integrated Pharmacy Services has changed its name to CastiaRx.

We are excited to announce that **LDI Integrated Pharmacy Services** has changed our name to **CastiaRx**. We continue to manage the pharmacy benefits for your health plan so you can get the medications you need at an affordable cost. At CastiaRx, we believe in better. Better treatment, better care and a better path to a healthier future.

Although we have a new name, we will continue to provide the same great service to our plan members. You'll notice a new look, but we're still the same company!

Prescription Labels

Your prescriptions from our mail order or specialty pharmacies will have new labels for CastiaRx. You will notice our new name on the outside packaging and your prescription label. In most cases, there will be no change to the fulfillment of your medications.

Member Services

Our phone numbers haven't changed, but our voice greetings have. You will be greeted with CastiaRx, but rest assured, you've reached the right place.

Online Services

Over the next few months, you'll notice our website and portals will have the CastiaRx name. They will offer the same great resources and we are adding new features all the time. If you're already using our member portal and app, you won't need to re-register. It's the same great technology, just a new look.

Member ID Cards

Don't worry if your ID card shows the LDI logo – it still works! Your plan details aren't changing so there's no need for a new card.

Questions? Our Customer Care Associates are here to help you get the most value from your pharmacy benefits and to answer questions you may have. Contact Member Services at **866.516.3121** or MemberServices@CastiaRx.com 24 hours a day, 7 days a week.

